



Information Security Policy

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Purpose

This document contains the LoanPro Software information security policies. Detailed standards and processes that support this policy are described in associated standards and procedures documentation. This document is for internal use only and is not to be distributed.

To safeguard LoanPro Software’s information technology resources and to protect the confidentiality of data, adequate security measures must be taken. This Information Security Policy reflects LoanPro Software’s commitment to comply with required standards governing the security of sensitive and confidential information.

LoanPro Software can minimize inappropriate exposures of confidential or sensitive information, loss of data and inappropriate use of computer networks and systems by complying with reasonable standards (such as Payment Card Industry Data Security Standard, SOC 1, SOC 2 and others), attending to the proper design and control of information systems, and applying sanctions when violations of this security policy occur.

Security is the responsibility of everyone who uses LoanPro Software’s information technology resources. It is the responsibility of employees, contractors, business partners, and agents of LoanPro Software. Each should become familiar with this policy's provisions and the importance of adhering to it when using LoanPro Software’s computers, networks, data and other information resources. Each is responsible for reporting any suspected breaches of its terms. As such, all information technology resource users are expected to adhere to all policies and procedures mandated by the Security department.

The primary purpose of this security policy is to establish rules to ensure the protection of confidential or sensitive information and to ensure protection of LoanPro Software’s information technology resources. The policy assigns responsibility and provides guidelines to protect LoanPro Software’s systems and data against misuse or loss.

This security policy applies to all users of computer systems, centrally managed computer systems, or computers that are authorized to connect to LoanPro Software’s data network. It may apply to users of information services operated or administered by LoanPro Software (depending on access to sensitive data, etc.). Individuals working for institutions affiliated with LoanPro Software are subject to these same definitions and rules when they are using LoanPro Software’s information technology resources.

This security policy applies to all aspects of information technology resource security including, but not limited to, accidental or unauthorized destruction, disclosure or modification of hardware, software, networks or data.

All cardholder data as defined by the PCI DSS guidelines are stored & tokenized outside of LoanPro Software by Secure Payments who holds a PCI DSS Level 1 AOC, thereby reducing the scope of LoanPro to fall outside of PCI guidelines.

This Information Security Policy complies with ISO 27001 requirements and is aligned to the security objectives described in the Information Security Management System (ISMS), these objectives are:

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